

Effective Date: 01.01.2020  
Expiry Date: 31.12.2020  
Type: Warranty Service Document  
ID: FSA-01-2020  
Affected part numbers: HG3-xx-xxx

## PRODUCT FAULT INFORMATION

01. January 2020

Dear RF elements customer,

We have noticed a possible problem with cracking radomes. The problem occurs with radomes on HG3 product series, which are made of HDPE material. The cracks randomly appear on the edge of the radome. The cracks have no influence on the RF functionality of the antennas.



Examples of the cracks:

We have noticed this problem with the antennas with the following part numbers:

- HG3-TP-A90
- HG3-TP-S30
- HG3-TP-S40

Despite we did not recorded increased occurrence on other HG3 series antennas, we include all products of HG3 product series in this information.

The issue is caused by component supplier. We currently take precautions to remove the problem so that it does not occur in the future again. We are sorry for any inconvenience.

In case you have discovered this fault with the antennas you purchased, please note that we accept this fault and will authorize RMA. For placing an RMA, please contact your Distributor.

If you have further questions, feel free to contact your Distributor or contact us directly on [info@rfelements.com](mailto:info@rfelements.com)

Best regards

Peter Fic  
Quality Assurance Manager